

Wireless Contract Mobile Devices New Daylight Saving Time Schedule

ATTENTION ALL NON-EXECUTIVE BRANCH USERS OF VITA MOBILE/WIRELESS CONTRACTS (ALLTEL, SPRINT NEXTEL AND CINGULAR)

Starting March 11, 2007, daylight saving time will be extended by at least another four (4) weeks, from the second Sunday in March to the first Sunday in November.

Because of this, appointments and their reminders might appear one (1) hour late on your PDA or Blackberry device if the appointments start in one of the following windows in any year:

Between the second Sunday in March and the first Sunday in April (for example, 11 March 2007 to 1 April 2007)

Between the last Sunday in October and the first Sunday in November (for example, 28 October 2007 to 4 November 2007)

The following notes are a compilation of the various VITA wireless contract device manufacturers' solutions for their devices or operating systems:

RIM (Blackberry):

Research In Motion has released their patch to fix the daylight saving time change implemented by the Energy Policy Act of 2005. You can read more at: http://www.blackberry.com/DST2007/patch

Note: Daylight saving time patches are available for all BlackBerry devices running version 4.0.0 or newer device software. Should a device be running an older version of software it will be required to update to the 4.0.0 version before installing the 2007 DST Patch.

There are three methods of implementation -

Over The Air

Go to the site: http://www.blackberry.com/DST2007/patch from the device's Internet Browser and click the "Download" button.

Over The Wire (USB)

From your computer browser, visit the site: http://www.blackberry.com/DST2007/patch or follow these directions:

1. Close the BlackBerry Desktop Software, if it is running on your PC.

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- 2. Disconnect your BlackBerry Device from your PC. You'll be prompted to reconnect it with the USB cable.
- 3. Click this link to initiate the patch: http://www.blackberry.com/DST2007/patch/desktop/dst_update_loader.shtml
- 4. A reset may be required and it will usually take up to 15-20 minutes.

Deployed via Blackberry Enterprise Server (BES)

To read how a BES administrator can deploy the patch for the different email platforms please review Research In Motions "Updating BlackBerry Device Software for daylight saving time 2007" available at:

http://www.blackberry.com/DST2007/patch/Deploying_DST_2007_Update.pdf.

• Palm (Treo, Tungsten, etc.):

Palm devices, both smartphones and handhelds, need to be updated so that they reflect the correct time when the new DST changes take effect.

For details, see http://www.palm.com/us/support/downloads/dst.html

• Windows Mobile (Treo 750, 700w, 700wx, other Windows Mobile devices)

Impact on Windows Mobile

Devices running Windows Mobile 5.0 and previous versions of Windows Mobile will require an update to change registry settings to adjust the time on the device. Without an update, the device time will be incorrect during the 4 additional weeks of Day Light Savings time this year.

Resolution

Microsoft has developed a Desktop Utility that can be used to update Windows Mobile devices running Windows Mobile 5.0, Windows Mobile 2003, Windows Mobile 2003 Second Edition. This utility will be available through standard support channels as well as online at www.microsoft.com/windowsmobile on **February 9**th.

Goodlink:

For Microsoft Operating Systems:

There will be a Global time zone update for Windows Server 2003, Windows Server 2003 SP1, & Windows XP SP2 most likely in the form of a critical update. For Windows Server 2000, Microsoft will have an update for only customers who have paid for Extended Support or Software Assurance which gives them the option to purchase the patch. As a workaround to the update, there is a time zone utility to manually set the change using the tzedit.exe utility or other techniques documented in Microsoft Microsoft

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For Microsoft Exchange Server:

There will be a new cdo.dll update for Microsoft Exchange 2003 most likely in the form of a critical update or hotfix patch. For Exchange 2000 Servers, Microsoft will have a cdo.dll update for only customers who have paid for Extended Support or Software Assurance which gives them the option to purchase the patch. There is no workaround for the cdo.dll update.

For Microsoft Outlook Client:

There will be a script for Outlook clients to modify all Calendar entries between the 4 weeks mentioned above. The script details are currently pending. The fix is already available in Outlook 2007.

For Good Mobile Messaging - Microsoft Exchange:

The Good Mobile Messaging Server host will require the same new cdo.dll update as the Exchange 2003/2000 Servers and Windows operating system patch. The Good Mobile Messaging Client will require an upgrade to Client Version 4.9.2.

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